From: S T

To: Microsoft ATR

Date: 1/25/02 5:19pm

Subject: Microsoft Settlement

To whoever reads this

My Opinion on this is that you are letting Microsoft off the hook. I completely disagree with letting them off because as both a user and a technical support person, I am sick and tired of dealing with their mess of overly integrated software. I feel that I have been forced to use Microsoft Operating systems, and product, do to Microsoft's Monopoly Why can't I run office on Linux?, Why do I have to spend hours pulling my hair out trying to fix a damaged system that could be easily fixed if I could remove unwanted pieces of the bundled software the installs with a Microsoft OS? I am getting more and more tied of them limiting how I can control my computer. If I was given a chose to run a Microsoft OS or a version of Unix/Linux I would run Unix, because it is stabler, more configurable, and I have the ability to replace any part of the system I want. Plus I can find what any part of the operating system does, because of how available information is on the subject. This isn't the case with Microsoft. I have purchased their technical manuals which for the most part are a joke, and have been getting worse as the years go by. This is a very short list of things that cause me problems, and I don't want to force who ever read this to go on and on. So to sum things up please force Microsoft to change currently they have control and the ability to kill off any one who gets in their way please stop this from continuing.

Thank you Sam Taxis

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